

Spectrum Health Regional Hospital Network Quick Reference Guide



The Spectrum Health Regional Hospital Network represents the commitment of Spectrum Health and community hospitals throughout West Michigan to collaborate for the betterment of regional health services.

A cornerstone of the network relationship is the preservation of community hospital independence and economic strength. Each member hospital maintains its organizational structure and the identity and image that has made it visible in the local community. The Spectrum Health Regional Hospital Network's role is to facilitate and coordinate strategies agreed upon by the members and to cultivate the best communication channels possible so that high-priority initiatives are supported.

Mission

Improve the health status of our communities by providing an integrated approach to regional health care delivery that exceeds consumers' expectations for quality, customer service, and cost-effective health care while preserving the economic strength of local providers.

Vision

To be the regional health care network of choice providing value and transparency through the development of coordinated community-based resources in local communities and access to necessary local tertiary care.

Members

Network members include 14 independent community hospitals and 7 hospitals owned by the Spectrum Health System. Leadership is provided by the CEOs representing the member hospitals and health systems.

Regional Impact

Together, the network members can affect health care quality, value, cost and access to services. In the first 6 years of working together, over \$13 million was saved in medical-surgical, pharmacy and laboratory supplies.

Our combined organizations include:

- 3,500+ licensed beds
- 25,000+ health care employees
- 3,500+ physicians
- 2,650+ active med staff

Our combined Primary Service Areas represent:

- 20 counties
- 1.8 million West Michigan lives

How we get it done

By working together at departmental levels, we have been able to identify priorities and achieve goals. In order to pursue joint ventures and shared services agreements, the network members formed a non-profit corporation called Great Lakes Hospital Network. Numerous teams, including regional Purchasing and Quality teams, work hard to implement strategies.

The network has also begun looking at quality issues from a multidisciplinary perspective. Regional "hot topic" teams have been formed to investigate issues such as never-events and CHF patient readmissions.

Other network initiatives include: hosting an Annual Quality Symposium, providing physician peer review services, offering access to medical library services, educational workshops, best practice sharing, a network Web Site (shrhn.org) with virtual forums, and facilitation of the exchange of mock survey services.

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